



# GO-Global Host: Windows

# Quick Start

## GO-Global 4.0

Following are the requirements and steps for installing and configuring the GO-Global Host. For further instructions, please consult the *GO-Global Administrator Guide*.

### System Requirements

#### GO-Global Host

- Windows Server 2008 Standard or Enterprise with Service Pack 2 (32-bit and 64-bit)
- Windows Server 2008 R2 Standard or Enterprise (64-bit)
- Windows Server 2003 Standard or Enterprise Edition with Service Pack 2 (32-bit)
- Windows Server 2003 R2 Standard or Enterprise Edition (32-bit)
- Windows XP Professional with Service Pack 3 (32-bit)
- Windows 7 (64-bit)
- Windows Vista with Service Pack 2 (32-bit and 64-bit)

Where applicable, these platforms are supported with or without the Security Rollup Package. Right-to-left languages are not supported.

- A minimum of 512 MB of RAM is required, plus 10 MB of RAM per user, plus the memory required by the application(s) deployed via GO-Global. The host requires 500 MB of free disk space.
- GO-Global requires TCP/IP for network connections — TCP/IP must be installed prior to installation.
- A Web server must be installed on an available network machine in order to Web deploy GO-Global.
- GO-Global listens on GraphOn's registered port 491 for TCP and UDP packets.
- GO-Global Administrators must have administrative rights on the host.
- The host's display color depth must be greater than 256. (16 million or greater is recommended.)
- Users must be able to log on interactively (locally) on the GO-Global Host. Assign local logon rights to users in Local Security Policy, Domain Security Policy, and Domain Controller Security Policy.

#### GO-Global Clients

The GO-Global Client is available for Windows, Windows CE, Linux, Pocket PC and Mac OS X. It can be run from desktop shortcuts and from a Web browser. For a complete list of supported platforms and browsers, please see the *GO-Global Administrator Guide*.

## Setting up the GO-Global Host

### Install the GO-Global Host

GO-Global is delivered as a self-extracting executable and can be installed by double-clicking the executable. It can also be unpacked and installed by running **gg-host.windows\_x86.exe** or **gg-host.windows\_x64.exe** in the root folder where it was unpacked. As part of the setup, the **License Retrieval Wizard** automatically retrieves and installs a license for GO-Global. After installing GO-Global, restart the host and then verify that the **GO-Global Application Publishing Service** is running. When upgrading from GO-Global for Windows 3.2, running the GO-Global 4 Host installer automatically uninstalls version 3.2 and backs up existing GO-Global settings. A new license is required to run the 4.0 host. Current Maintenance and Support customers can request a license upgrade at <http://www.graphon.com/customer-support/upgrade-form>.

### Run the Cluster Manager

The Cluster Manager allows administrators to add and remove applications and to administer, monitor, and control client access to the GO-Global Host. To run the Cluster Manager, double-click the **Cluster Manager** icon on the desktop.

### Register Applications

Applications must be registered with the Cluster Manager before clients can access them. To register an application, click the **Applications** tab and click the **Add** button. Browse for the application's executable path.

## Preparing GO-Global for Client Access

### Edit the client installation pages

The GO-Global Host setup installs the GO-Global Web files under C:\Program Files\GraphOn\GO-Global\Web. Locate **clients.html** and **allclients.html**. You can modify these pages by deleting the clients you do not wish to make available. (*clients.html* automatically detects the client's platform and only lists the GO-Global clients that can be installed. *allclients.html* lists all GO-Global clients.)

### Direct users to the client installation or logon page

Users who are accessing the host from the desktop or Start menu should be directed to the GO-Global client installation page. (For example, <http://hostname/goglobal/clients.html>.) Once a user connects to the GO-Global Host, applications are launched from the Program Window by double-clicking the application's icon. Users accessing the host from a web browser should be directed to the GO-Global logon page. (For example, <http://hostname/goglobal/logon.html>.)

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