

Startup errors - please help!

Posted by guest - 2005/04/04 19:28

Ok, when I go to start goglobalux on Solaris 2.5.1, this is what I see in the the gold.log

```
startup: enabling default authentication methods
startup: connecting to database
startup: testing for valid licensing
startup: in progress
fatal error: pid XXXXX received SIGSEGV
startup: accepting connections on ports 1500(tcp) and 1501(ssl)
startup: using 128-bit encryption
startup: using enhanced encryption
fatal error: check logs in home directory of user 'root'
```

Then every minute after a new "gold" job is kicked off by root with the following entries added to gold.log every minute.

```
fatal error: pid XXXXY received SIGSEGV
fatal error: check logs in home directory of user 'root'
```

If left alone for 60 minutes there are 60 gold jobs running.

If anyone can help with this problem I would be most appreciative. Thanks.

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Re: Startup errors - please help!

Posted by troym - 2005/04/04 19:32

The only time I have seen behavior like this is when the software directories have been removed from underneath a running gold process. For example, if I have installed GO-Global for UNIX in /usr/local/graphon, then started it and had it running, then removed /usr/local/graphon and all its contents, gold will start to behave very oddly, and the symptoms I witnessed in that scenario were very similar to what you are describing.

I would suggest that you shut down the GO-Global for UNIX product, verify that no gold or postmaster processes are running (and kill them if they are), then restart the product.

Hope this helps,
Troy

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Re: Startup errors - please help!

Posted by guest - 2005/04/06 14:45

Yes I have restarted this process many times. Doesn't seem to change anything though. I do appreciate your thoughts. Thanks.

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