

Application Publishing Service Failing

Posted by Kumar - 2011/01/29 09:44

Hi,

I have installed 2008R2x64 bit on one of the robust hardware on 64 bit of IBM Bladecenter Server.

After installing Go global server host and windows 2008R2 server crashed for no. of time more than 10 time.

Finally it booted up and gives the error of unable to connect to Application publishing services. Tried to start this services manually but give error 3687.

I searched parallel posts but can make out there is no windows update installaed i.e KB981957. In fact all updates are shut down.

Parallely I did it on a computer with 2008R2 and it worked without any problem.

Is it some hardware comaptibility issue?

Hope it works on IBM blade Center HS322 having 2.26GHz CPU with 8GB of RAM on each blade.

Reg,
Sushil

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Re:Application Publishing Service Failing

Posted by Kumar - 2011/01/31 06:25

Server is crashing once it try to boot from GG host.

Hope hardware is compatible.

Processor speed is 2.26 GHz. I can read somewhere 2.40GHZ is minimum requirement.

Is it true? May be thats the reason of crashing of server.

Can anyone confirm?

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Re:Application Publishing Service Failing

Posted by Firebrand - 2011/01/31 17:34

It seems you are trying to use GO Global 3.2 in 64-bits, only GO-Global 4 is compatible with 64-bit OS.

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Re:Application Publishing Service Failing

Posted by Kumar - 2011/01/31 18:03

I am indeed using 4.0x64bit.I double checked that.Strange able to run this on a simple desktop with 2008 R2.But IBM blade server crashes on the boot.I tried it on Blade with 2008 R2 and 2008 with sp2 without any luck.Interestingly can run 4.0x86 on same balde with 32 bit of 2003 R2.I wanted to run 64 bit...Tried it more than 20 time but no luck.Is there any hardware incompatilty wd 64 bit of GG host etc?Expert opinion.....

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Re:Application Publishing Service Failing

Posted by Erik - 2011/02/01 16:35

Not aware of any x64 incompatibilities. Just make sure you're using the Windows x64 dist and not the GG UNIX x64 installer...

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Re:Application Publishing Service Failing

Posted by Kumar - 2011/02/02 12:15

I am using x64 bit for windows.I tested on couple of desktops of HP.Running perfectly.Same exe doesn't work on IBM Blade.

I bought a brand new IBM x3650M3 server with 2.66GHZ Speed,Dual processor and 24 GB of RAM. To my surprise it behaved the same way and failed to boot with Go -gloal enabled application. Seems some problem of IBM server architecture with GGx64 bit. Anyone else had the same issue?

Let me tell you that it worked on 32 bit OS with GG4x86 on both the servers. Would like to know if anyone is using GG4x64?If yes what is the hardware?

Reg,
Sushil

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Re:Application Publishing Service Failing

Posted by nuttyme - 2011/02/12 00:32

I have the same problem. I am using IBM servers (IBM x3620 M3, IBM x3250 M3 and x3200 M3)with Windows Server 2008 Standart. If i use 32bitOS + GG4 32bit is running well, but if i use 64bitOS + GG4 64bit is ERROR. Windows could not start the Global-Application Publishing Service.

What must I do?

Regards,
Aris Swan

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Re:Application Publishing Service Failing

Posted by Kumar - 2011/02/14 08:22

Problem is with the BIOS of IBM Servers.

It is using UEFI BIOS and is incompatible with GG4x64 bit.

GG team is working on this and hopefully we can have the compatible software very soon.

Reg,
Sushil

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Re:Application Publishing Service Failing

Posted by darkelf921 - 2011/03/19 06:50

Any news? I have installed the latest version of Winx64 GG Host 4 and I am having the same problems.

IBM x3250 M3 2.53GHz CPU with 10GB RAM installed. Win 2008R2 (64bit).

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Re:Application Publishing Service Failing

Posted by Erikt - 2011/03/21 17:32

A fix for the UEFI issue will be in version 4.1 (scheduled for release in May).

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Re:Application Publishing Service Failing

Posted by darkelf921 - 2011/04/07 06:07

Good to hear. This is causing all sorts of problems making the use of GG impossible. :(

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Re:Application Publishing Service Failing

Posted by Erikt - 2011/04/07 14:39

The UEFI fix was escalated and has been fixed in the current public release: 4.0.1 10097. You can pull it

down from the Support section on the website.

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Re:Application Publishing Service Failing

Posted by darkelf921 - 2011/04/07 23:14

Unfortunately, that is the version I am running. I'm still having problems. I have posted my problem (failing with 0x3698 error) in another thread.

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