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## cut and paste GO-Global UX <-> Windows XP

Posted by rcline - 2004/05/21 12:11

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How do I enable GO-Global UX to share my CDE clipboard with the XP applications ? I struggle through this on my old W2K box but now on my new XP the problem is back and I don't recall how I stumbled on to a solution last time.

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## has answer to this cut and paste question been provided ?

Posted by bmcbride - 2004/09/02 19:57

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I am having the same problem. Cut and paste from a Win2K client is working but cut and paste from a WinXP client is not.

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by troym - 2004/09/03 13:00

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There is not really anything different that GO-Global for UNIX does in regards to handling the clipboard on Windows 2000 versus Windows XP. We are, however, improving the clipboard support in each new release, as we discover problems in the implementation, so I would recommend that you always use the latest release (currently v2.1.2).

If you have specific instances where the clipboard is not working properly, please e-mail support @ graphon.com, and we can help track down your exact case.

Troy

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## cut and paste: workaround

Posted by neilk - 2005/08/26 10:09

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I've experienced the same problem when copying/cutting and pasting between GoGlobal CDE/xterms and Windows XP apps. The operation works initially and then, some time later, stops working as if some buffer has been filled. Incidentally, I've seen similar behaviour when pasting between XP Remote Desktops so it may not be a Go Global problem.

### WORKAROUND:

Launch the Windows clipboard (clipbrd.exe) and delete the contents. The cut and paste will work again.

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## missing clipboard

Posted by Tim - 2005/11/10 09:19

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I've had the same problem. Clipboard goes after months of usage.

A long time ago, I could restart the goclip process (I'm a lowlife user, no admin stuff). Typing in the full path to the installation area and goclip would get things working again. That hasn't worked in some time.

However, if I start a new XTERM by itself, the cut/paste will work with that. I just tried clearing the local PC clipboard, so it's not that. It's not very convenient to have a scratch file on UNIX where you save things, then open the file in your "clipboard-only" xterm. Maybe go-global can add an image capture and character recognition until they get this fixed?

If you shut down everything and restart goglobal, it will work. But I typically have at least 8 virtual windows each with at least 4 xterms, various colors and settings, so I really really hate a restart!

I think the solution lies in having a casual user be able to stop and restart their Unix goclip process.

Ideas?

- Tim

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by rob - 2006/09/28 16:08

This cutting and pasting is a MAJOR PAIN  
with goGlobal

-I frequently have the issue you describe and am very annoyed by it.

-sometimes loose your session during a paste with the clipboard enabled and pasiting into unix  
This might have been fixed when we started seeing your issue

-mutiple goglobal sessions won't paste between each other.

-The other feature that I would like is the ability to call an application from one session to another. i.e. xemacs is in session 25 which is sized for work monitor. Now I want it at home which is sized for the home monitor. I there should be a way I can request it. or resize the desktop so I don't need two sessions of cde.

If support is listening its time to fix these.

Thanks

Rob

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by tholm - 2007/09/17 15:38

So, I am having this problem. It worked fine for a couple of days, then stopped working completely. None of the suggestions listed here work. It is now 9/17/07, about 1 year later than the last post. Is it really true that a year later this problem still remains un-fixed? This is a critical function for me and I need a fix for this.

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by tconrad - 2007/11/20 14:53

So... anyone at Graphon visit here? What's the recommended solution? Someone rightly points out that this is going on for > 1 year. My version is Ver 2.1.1.639 20013.

I say, tell me how to turn off and on the process that is corrupted. I am a client user and I'll rule out a few possibilities:  
1) I can't install new software. 2) I can't become root and do things 3) I mentioned I have 50+ configured windows, I'm not restarting goglobal each time 4) I'm not interested in the blame of some outside software product (windows, drivers, etc).

I'll add a compliment - goglobal starts quickly, runs smooth, and seems efficiently written. But having a buggy clipboard seems just plain unacceptable. Having a "Support Forum" with problems that languish for years should be unacceptable as well. What is the source of the hung clipboard and what can we do?

This is a common problem for all the goglobal users in my company. I offer my workarounds to many people on my team and in the hallways. Our admins don't have an answer (unless you consider restart/reboot as an answer). I'm probably the first to come to the forum to find a concrete answer.

You might guess - I have a schedule to meet and my goclip just got hung again today. I'm boiling!

-Tim

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by afacey - 2007/11/28 18:20

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When cut/paste stops working, suspend the session and then resume again. Seems to work.

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## stuck clip

Posted by tconrad - 2007/11/29 07:55

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Thanks for the tip! I just tried that and it didn't work. Actually, I do a suspend everyday but I checked just now and that's not affecting my broken clipboard. What version are you using?

I wish I knew a manual fix for this. Like today, if I could get an admin to kill and restart some process, it would save me a lot of time. I've spent the last week using a mini x-term. Since it's a new process, the clipboard works. But I need to constantly move to the current directory in the satellite xterm to match the directory of my real session in order to cut/paste the information in. It's still less work than recreating 50 xterm environments!

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## broken clipboard

Posted by tconrad - 2008/01/28 11:45

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Today I'm really hosed! For the first time, I'm opening up just xterm windows and the clipboard doesn't work on any of them!! (in the past, when my normal Unix window stopped working, I could cut/paste into a satellite xterm and use a \$HOME/clip.txt file to be the intermediary).

Good thing I'm a good typist, because all my tricks stopped working today!

GoGlobal folks - do you have a solution yet?  
(it's now 2008!).

I saw there were almost 8000 views on this thread, so apparently there are other people looking for help...

Tim

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by troym - 2008/02/01 13:07

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It's difficult to speak to everyone that has posted in this thread, but our primary recommendation to anyone experiencing this type of problem is to upgrade to the latest version. The clipboard has received many fixes in the years since problems were originally reported.

Recurrent clipboard problems should definitely be reported to our support group at support @ graphon.com, especially if a reproducible case can be establish (i.e. it breaks if you do this). We can assist you in generating logs that may help determine what the problem is.

I know that in general, offering a standard "please upgrade" reponse isn't the most welcome suggestion. However, in this case, there were definite problems with the clipboard implementation that were not possible to "patch", and a complete upgrade was the only way to correct those problems.

Restarting (ie. kill and re-run) goclip and/or suspending and resuming the session are good ideas for trying to workaround the known issues in older releases.

Hope this helps,

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Troy

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## Re: cut and paste GO-Global UX <-> Windows XP

Posted by tconrad - 2008/02/01 13:22

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Troy,

Yeah, I'm just a peon. I'm in a big company and can't purchase new software versions and install them.

I can however, run unix commands as a client, or ask the local admin to run a specific command at their end. Restarting the location's GoGlobal session isn't an option. My clipboard issue can cause everyone else to loose a day's work.

So my question is - is there a specific unix command that will shut down \*my\* unix clipboard process? Or can an admin do that? The "goclip" command seems to be the key, but <50% of the time, I can't just run that command to restart the process. I need to find my clipboard process and get it killed so that it can be restarted. I'd gladly send the recipe to my admins once a month to alleviate the problem (until we upgrade to one with better native clipboard support).

Thanks,  
Tim

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## Re:cut and paste GO-Global UX Windows XP

Posted by cwsolie - 2008/09/17 09:13

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Wow 4 years of posts on the same problem!

I am also seeing the problem of copy paste between unix desktop to XP. It initially works, but then stops working.

Things that dont do anything:

I tried clearing the clipboard and that did not solve the problem.

I also upgraded my client to 2.1.5 and that did not help.

Suspending and resuming, exiting the windows client etc don't help

What did work:

Running 'top' and killing the 'goclip' process and restarting (do i need to restart goclip, or does it restart automatically?) seems to have fixed the problem, but for how long? After over 4 year of posts on this thread, you would think a bug fix would be available for existing paid customers. Can you specifically let us know in which version of your software this has been fixed? Telling us to upgrade to the latest version implies that the problem might not actually be fixed. I am being migrated to goglobal from tarentella after a company merger and it seems quite problematic in comparison.

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