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## Browser

Posted by Demo User - 2005/05/17 15:37

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I am demoing Go-global, when I open IE the splash screen comes up then it the ActiveX, after yu click yes it stops at the splash screen.

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## Re: Browser

Posted by Erikt - 2005/05/18 18:44

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This may happen if you are behind a firewall or router which blocks access to TCP port 491 (the GO-Global designated port). In most cases this should generate an error however. Can you try this from another desktop to confirm the problem is not local to the current desktop itself?

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