
Deskjet 960C

Posted by Rob Storm - 2004/06/01 20:28

Client in Winxp has this printer up and running locally on lpt1. He logs into GGW ok, apps execute ok, but he cannot print to his deskjet960c - only ptr on his computer. Printer test page (ggw) fails "unable to print to specified device." Client printer shows up properly in ggw printers list, printer setup wizard does not run because it says "all client printers are properly configured." Printer is installed on ggw server (wnt4sp6a), and we have a raft of other printers that are working fine. Logs point to errors PCE35 CANNOT_CREATE_DC and WLE122 Data area passed to a system call that is too small. A print error pops up on the server that I need to clear (retry/cancel).

Ideas? I saw a note about the 860csi not working; is this a similar issue?

Thanks!

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Re: Deskjet 960C

Posted by Erik - 2004/07/08 21:09

Problem resolved by using the HP universal print driver for HP Deskjet 550C. See <http://h10025.www1.hp.com/ewfrf/wc/document?lc=en&cc=us&docname=bpd04838&product=77146&dlc=en&lang=en>

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