
Connection Failed! Server could not create a new session

Posted by alan wong - 2008/02/05 01:27

Server version 3.1. OS - Win XP Pro SP2.
Client cannot logon via Go Global Client exe (ggw.exe)

What could be causing the above error message?

Firewall - Disabled, Antivirus - Removed
Router setting is default - port 491 enabled

Help please! Tring to solve this problem for the past
2 days. Did a reformatting of Harddisk recently
and try to install the Go Global Server & Client

Any help is appreciated

=====

Re: Connection Failed! Server could not create a new session

Posted by Erikt - 2008/02/07 14:56

Alan,

Make sure the GGW server installed correctly. Does the Cluster Manager come up without any problems? Is there anything apparent in the APS log files?

If this is version 3.1 of GO-Global, I strongly recommend that you upgrade to v3.2.

Last but not least, if all fails, open a ticket with our Support team using the online Support form.

=====

Re: Connection Failed! Server could not create a new session

Posted by balanir - 2008/08/01 02:02

Connection Failed! Server could not create a new session

Facing same type of error appears frequently.

Go Global ver 3.2.0.4203

OS - Windows 2003 R2 with SP2

=====

Re: Connection Failed! Server could not create a new session

Posted by balanir - 2008/08/01 02:13

balanir wrote:

Connection Failed! Server could not create a new session

Facing same type of error appears frequently.

Go Global ver 3.2.0.4203

OS - Windows 2003 R2 with SP2

=====

Re: Connection Failed! Server could not create a new session

Posted by Erik - 2008/08/01 06:52

I recommend you upgrade to 3.2.0 build 4226. This version has new approach for dealing with session disconnect issues and solves a number of instabilities. Review the release-notes for further detail.

=====

Re:Connection Failed! Server could not create a new session

Posted by balanir - 2008/10/06 22:35

We have upgrade, but still we are facing the same old error
http://www.graphon.com/images/fbfiles/images/connection_failed_error.JPG

=====

Re: Connection Failed! Server could not create a new session

Posted by balanir - 2008/10/06 22:37

We are facing this problem repeatedly.
Please try to solve this type of issues at the earliest.

=====

Re:Connection Failed! Server could not create a new session

Posted by Erik - 2008/10/07 06:01

Have a look in the APS log and license log to see what the problem might be specifically.

Thank you,

Erik

=====

Re:Connection Failed! Server could not create a new session

Posted by balanir - 2008/10/14 00:45

Please find the attached log file for your ref

=====

Re:Connection Failed! Server could not create a new session

Posted by balanir - 2008/10/14 00:48

Please find the log file for your reference

=====

Re:Connection Failed! Server could not create a new session

Posted by Erik - 2008/10/14 05:37

I did not see a log file. You also did not indicate whether you upgraded to the latest version and saw the same behavior. At this point, you might try version 3.2.1, available from our web site. This version includes a number of fixes, including connection related issues.

Re:Connection Failed! Server could not create a new session

Posted by balanir - 2008/10/15 03:58

The log file size is more than 1021 kb, its unable to attach this log size.
http://www.graphon.com/images/fbfiles/images/goglobal_ver.JPG

=====

Re:Connection Failed! Server could not create a new session

Posted by jack - 2008/11/03 11:12

May be the max session number on cluster manager is riched.Just add more number depend on your server loading.
<http://www.graphon.com/images/fbfiles/images/snap.JPG>

=====

Re:Connection Failed! Server could not create a new session

Posted by masegosa - 2008/11/28 05:13

We have solved this problem for twice uninstalling completely Go-Global and reinstalling it once again, specially if you have upgrade it from a 3.1 version.

Raul Masegosa
www.sai.es

=====