
downgrade license version

Posted by Bill - 2008/07/31 18:26

Recently, I have applied a license for our customer, but seem I can only got license for version 2.2. I have tried putting the license file I got, but seem can not reconizable and can not connect the database. Below is the message from the "GOLD"

Log opened.

startup: enabling default authentication methods

startup: connecting to database

startup: testing for valid licensing

startup: unable to check out a license. Please fix your licensing before starting GO-Global UX.

Log closed.

If this license file is version 2.2, shall I downgrade it to version 2.1? Or, how do I fix this?

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Re:downgrade license version

Posted by Erik - 2008/08/01 06:55

What version of GGU are you using and did you obtain a demo or permanent license?

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