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## Logon error due to local policy

Posted by esantos999 - 2008/05/21 19:47

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Hi,

I've setup the Go Global on a SBS 2003 R2. I created a user, called test. I had this user to the domain security policy and to the domain controller security policy, bu not added to the local security policy, since I'm using an SBS and I can't change the this policy.

Even after rebooted the server whenever I try to access using the Go Global client I get the message The local policy of this system does not permit you to log on interactively

I've read another posts on this problem, I tried everthing but still no sucess. I can access the server via Terminal Server with this user, and I can logon the GoGlobal with the Administrator logon.

Any help is welcome.

Edgar Santos

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## Re:Logon error due to local policy

Posted by Erik - 2008/05/27 08:52

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A GO-Global user needs to have "local log-on" rights. This means they need to have the ability to log on interactively (locally). Users do not need a local user account on the server, just log-on rights. You can assign local log-on rights to users in Local Security Policy, Domain Security Policy, and Domain Controller Security Policy.

-Erik

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## Re:Logon error due to local policy

Posted by esantos999 - 2008/06/02 08:21

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Hi,

Like I said before I'm setting up the GoGlobal on a SBS 2003 Server. That is my AD, and I have the create there the users.

Where you say "You can assign local log-on rights to users in Local Security Policy, Domain Security Policy, and Domain Controller Security Policy." since I'm using an SBS 2003 I can't assign log-on rights in the Local Security Policy since the option to Add users is greyed out.

Could I really use the GoGlobal in an SBS 2003??

Regards,  
Edgar Santos

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## Re:Logon error due to local policy

Posted by Erik - 2008/06/02 12:16

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Edgar,

We do have customers who use SBS 2003 and you do need to have rights to log-on locally. If the options to change the rights are grayed out then something else is going on and I'm unsure of the cause. Having said that, while SBS 2003 is in use with some customers, we do not officially support or test SBS as a server platform. If this is a critical issue, I suggest you touch base with our Support team and open a ticket to diagnose the issue further.

-Erik

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## Re:Logon error due to local policy

Posted by jrehm - 2008/06/05 05:26

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I think the domain controller part of the equation is the issue and I'm having the same problem.

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## Re:Logon error due to local policy

Posted by esantos999 - 2008/06/05 06:31

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I solved the problem!!!!

As a quick reply please do the following: go to the User properties, and delete the groups that user is member of. After that try it and it will work.

Soon I will post in the forum a more detailed solution, and I hope GraphOn use this in their FAQ, since there must be a lot of SBS's out there.

Please let me know if your problem is solved with my solution.

Edgar Santos

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## Re:Logon error due to local policy

Posted by jrehm - 2008/07/15 15:02

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I'm a little concerned about just blowing out groups. Have you suffered any ill-effects by doing this so far?

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## Re:Logon error due to local policy

Posted by esantos999 - 2008/07/16 04:29

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Hi,

None so far. My users that work with GoGlobal are working with an Line of Business Application, and until now I don't have any complains.

Edgar Santos