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## Cannot enter numbers - shift key stuck?

Posted by support - 2008/04/23 17:22

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I have a customer who has reports (and we have experienced it inhouse as well) that they cannot enter numbers into a GoldMine application at all but CAN enter numbers into say NotePad.exe.

If the user logs out of Go-Global for Windows and relogs back in, then all is back to normal and the problem is gone.

It seems to appear that the SHIFT-LOCK is on. I did have the client try the numbers keypad and it DOES NOT work in the error situation either.

Anyone seen this?

REF: GO-Global for Windows version 3.2.0.4203

Not sure of prior version issue.

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