
LIC: I accidentally licensed the wrong host id.

Posted by troym - 2003/12/04 16:13

If you have licensed the wrong server by accident, you will need to obtain a new product code and be issued a new license. We cannot simply change the Host ID in the license, as this changes the encrypted keys used by the license manager.

For legal reasons, GraphOn requires that you complete a License Rehosting Form before our accounting department will issue the new license. The typical response time is within 24 hours. If there are any issues with your request, our Sales department will contact you regarding your options.

You can download the rehosting form from: <http://www.graphon.com/support/rehost.pdf>

You can also complete the online rehosting form at:
<http://www.graphon.com/support/rehost.shtml>

Because the submitted form must be signed, you will need to sign and fax the form to our accounting department.

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